



# Jetplumb Ltd Terms & Conditions of trade.

Thank you for choosing Jetplumb Ltd. Our Terms of Trade ensure a clear understanding for both parties, helping us deliver quality service with transparency. Please contact us if you have any questions. Contact Information Office/Mobile: 0223408395 Email: [Jetplumb@yahoo.com](mailto:Jetplumb@yahoo.com)  
Website: [jetplumb.co.nz](http://jetplumb.co.nz)

## 1. Application of Terms

These Terms of Trade apply to all services provided by Jetplumb Ltd and override any previous agreements. By confirming a job, you accept these terms. Jetplumb Ltd reserves the right to update these terms as needed.

## 2. Definitions

- "Jetplumb Ltd": Refers to our company, including all successors and associated contractors.
- "Client": The person or entity engaging our services.
- "Goods": Materials provided as part of our services.

## 3. Rates and Charges

Standard Charges

- Technician-Tradesperson: \$90 per hour
- Apprentice: \$75 per hour
- Call-Out Fee: \$100
- Vehicle Service Charge: \$1.20 per kilometre travelled.

## 4. Appointment Changes and Cancellations

You may reschedule an appointment free of charge. For cancellations, 24 hours' notice is required; otherwise, a cancellation fee may apply.

## 5. Payment Terms

- Payment on Completion: For callouts and small jobs, payment is due upon job completion.
- Deposit Requirements: Certain jobs require a deposit between **20-30%**; work will only commence once the deposit is received.
- Progress Payments: For ongoing or **large projects**, progress invoices are issued to cover labour and materials to date, which are due upon receipt.

- **Overdue Payments:** Accounts overdue by 20 days may incur a \$100 late fee. Monthly interest of 20% may be added to overdue balances. We reserve the right to charge collection fees if unpaid invoices require debt recovery.

## **6. Unpaid Accounts and Enforcement**

Jetplumb Ltd reserves the right to:

- **Cease Further Work:** If payment terms are unmet, we may halt further work until accounts are settled.
- **Repossession of Goods:** For unpaid accounts, we retain ownership of goods and reserve the right to retrieve them. You consent to Jetplumb Ltd accessing the premises for this purpose if necessary.

## **7. Risk and Ownership of Goods**

Ownership of goods remains with Jetplumb Ltd until full payment is received. Risk transfers to the client upon delivery, including insurance responsibilities for any damages, loss, or theft from the delivery point onward.

## **8. Force Majeure**

Jetplumb Ltd is not liable for delays or inability to complete work due to circumstances beyond our control, including but not limited to natural disasters, strikes, or government actions. In such cases, we may suspend or cancel the work without liability.

## **9. Indemnity**

The client agrees to indemnify and hold Jetplumb Ltd harmless against any claims, damages, or losses resulting from the client's negligence, actions, or misuse of our services.

## **10. Termination**

Either party may terminate this agreement if the other party breaches the terms or repeatedly fails to meet obligations, including payment. Upon termination, all outstanding amounts owed to Jetplumb Ltd and become immediately due.

## **11. Intellectual Property**

All designs, plans, and intellectual property provided by Jetplumb Ltd remain our property unless expressly transferred. These materials may not be reproduced or distributed without our written consent.

## **12. Use of Subcontractors**

**Jetplumb Ltd will engage with other plumbing & gas subcontractors to complete certain services.** The client agrees that subcontracted services are part of our agreement.

### **13. Health and Safety**

The client agrees to provide a safe working environment, including access to necessary facilities and adherence to health and safety standards. Jetplumb Ltd reserves the right to suspend work if conditions are deemed unsafe.

### **14. Privacy and Data Use**

We may collect and use client data for business purposes, including credit assessments and debt recovery, while adhering to privacy laws. By engaging our services, you consent to these uses.

### **15. Disputes and Disputed Invoices**

Should an invoice dispute arise, please notify us immediately. We aim to address issues promptly to maintain positive client relationships.

### **16. Governing Law and Jurisdiction**

These Terms of Trade are governed by New Zealand law, and any disputes shall be resolved in the jurisdiction of [Specify Court Location]

### **17. Modifications and Amendments**

These Terms of Trade may be updated periodically. The most recent version will be provided upon request and apply to all ongoing and future services.

### **18. Entire Agreement**

This document constitutes the full agreement between Jetplumb Ltd and the client. Any additional agreements must be in writing and signed by both parties.

**Thank you for choosing Jetplumb Ltd. We are committed to delivering top-quality service with transparency and reliability.**